



## CRA is recruiting for the QRCC and the DMCC

The Canada Revenue Agency is seeking agents for various **customer service positions** in group call centres at the SP-04 level (**\$33.53** per hour) at the Quebec Regional Contact Centre (QRCC) in Montréal and at the SP-03 level (**\$30.58** per hour) at the Debt Management Call Centre (DMCC) in Shawinigan.

You will, among other things, work closely with taxpayers, colleagues, and partners in an innovative and stimulating environment, as part of a dynamic team.

If you are bilingual and possess:

- excellent customer service, oral and written communication skills,
- judgment,
- strong organizational and priority management skills,
- attention to detail, and a
- results-oriented attitude,

apply by **January 5** to join us!

**Apply now at:**  
[canada.ca/work-at-cra](https://canada.ca/work-at-cra)

