

Job Description: Airside Groomer



Job Title: Airside Groomer

Reports To: Team Lead / Shift Supervisor

Overview: An Airside Groomer is responsible for ensuring that the interior of our client's aircraft is clean, sanitized, and well-presented safely on time to provide a pleasant experience for passengers. Groomers must be efficient, reliable, and committed to maintaining high standards of cleanliness and hygiene.

Key Responsibilities

Cleaning & Sanitizing: Thoroughly clean and sanitize aircraft flight deck, cabin, including seats, floors, lavatories, and galleys, including tray tables, overhead bins, screens, and windows.

Waste Management: Empty and dispose of waste from seat-back pockets and other areas, and restock supplies such as toilet paper, soap, and hand sanitizer.

Vacuumping & Mopping: Vacuum carpets, upholstery, and floors, remove gum.

Detailing: Perform detailed cleaning tasks such as spot cleaning carpets, seats, and windows.

Safety Checks: Ensure all safety equipment, including seatbelts, Safety Feature Cards are properly stowed and in good condition.

Restocking: Replenish cabin supplies such as air sick bags, magazines, and menus.

Dressing: Redress pillows, blankets, headphones and water according to cabin class.

Reporting: Report any damage, malfunction, left behind personal items, potential safety hazards or security concerns to your team lead or Supervisor immediately.

Equipment and Supplies: Care for, clean and prepare necessary equipment and supplies as required.

Compliance: Adhere to all company policies, safety guidelines, and regulatory standards.

Collaboration: Work closely with other cleaning staff, maintenance personnel, other service personnel and flight crew to ensure a safe and efficient turnaround. Communicate effectively with team members to coordinate cleaning tasks and address any issues promptly.

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Qualifications and Skills

Education: Most have command of the English language.

Skills

- Attention to detail and ability to work efficiently.
- Good physical stamina and the ability to perform repetitive tasks.
- Basic knowledge of cleaning chemicals and proper usage.
- Ability to follow instructions and work under minimal supervision.
- Strong interpersonal skills and ability to work as part of a team.

Other Requirements

- Must be able to pass a background check and drug screening.
- Flexibility to work in shifts, including nights, weekends, and holidays.
- Ability to obtain necessary airport security clearance.
- Ability to obtain and maintain class 5 driver's license.
- Ability to obtain and maintain Airside Vehicle Operators Permit (AVOP/DA)

Working Conditions

Environment:

- Fast-paced, physically demanding work environment.
- Exposure to various cleaning agents and chemicals.
- Working in confined spaces within aircraft cabins.

Physical Requirements:

- Ability to lift, push, and pull heavy objects.
- Frequent bending, kneeling, and reaching.
- Standing and walking for extended periods.

This job description is intended to provide an overview of the responsibilities and qualifications for the role of Airside Groomer. Duties and requirements may be subject to change based on the needs of our clients.